



CSSUP Annual Report Highlights for 2018



- ◆ Catholic Social Services of the Upper Peninsula (CSSUP) experienced numerous financial challenges in 2018. We continue to endure financial stress but have implemented measures to stabilize our financial situation.
- ◆ CSSUP is determined to continue to invest in the recruitment, training, and retention of dedicated employees in 2019. Our team of dedicated professionals increased the total number of clients served in 2018.
- ◆ CSSUP experienced consistent foster care referrals from the Department of Health and Human Services. Our small Child Welfare team cared for an average of 11 children daily totaling 3,415 days of foster care with 8 adoptions completed during the year. This is two fewer adoptions than the previous year, but we had one less foster care case manager on the team for most of 2018. We still managed an average of 27 licensed foster homes throughout the year. We hope to recruit and train another foster care case manager in 2019.
- ◆ Revenue from counseling services increased from the previous year. In 2018, we served 1,450 clients during 9,205 appointments which is an increase of 49 clients and 513 appointments over last year.
- ◆ Deacon Terry Saunders was recognized for his selfless service and ability to galvanize community support for the opening of the new Alpha Omega House in Escanaba. He was presented the Snow Shoe Priest Award during the annual CSSUP staff retreat at Marygrove. Diane Tryan, Linda Featherstone, Kristine Wiethoff, Polly Wilson, and Dave Dill were also recognized for their for their longtime loyal service to the agency.
- ◆ Our Re-entry and Recovery Services in Iron Mountain and Escanaba doubled the number of men served since 2017. CSSUP provided 49 men with 2,331 days of care in 2018. The demand for recovery housing does not appear to be slowing down. We also experienced an increase in grant funding to help support the managers and operations for both facilities.
- ◆ CSSUP completed its national accreditation in 2018. This rigorous process ensures we remain a Medicaid and Medicare provider for approximately 40% of the clients we serve through 2022. Accreditation also ensures we remain an inter-state and international adoption provider.
- ◆ CSSUP continued to forge community partnerships and lead efforts to galvanize support for the common good and serve the poor.
- ◆ CSSUP advocacy efforts continued at the local and state level. We will continue to lobby for support until the critical needs of the individuals and families we serve are addressed.

